

In This Edition

We learned a lot from our inaugural edition (May 4, 2012) of the SDG&E Alumni Association's eNewsletter. It was hard to wait until now to prove it. But there are special reasons we chose to wait until the hard copy *Retiree Times* was mailed out. First, we needed to clear up some confusion about the two different communication vehicles. Second, we found that there are a lot of retirees who were not receiving their *Retiree Times* and the first tip below (in Retiree Tips) gives an opportunity for you to correct that.

Some of the other things we learned:

- A surprising number of you could not read the Microsoft Word document and replied as such to me. Everyone who replied was able to open a copy in Adobe's portable document format (pdf), so from now on, we will always mail two versions of the eNewsletter – one in Word and the other in pdf.
- While this note is electronic, some of us like to print this eNewsletter. And many of us cannot read the fine print. So you may have already noticed we changed the default font size to 14 point, so it can more easily be read. Also, for you more technically oriented readers, you may or may not already know the Ctrl-mousewheel trick – with just about any Microsoft software, including Internet Explorer, Word, and even Adobe pdf, you can hold down the Ctrl key and then spin your mousewheel up or down to increase or decrease the size of your print. But that won't affect the print size, so we changed the default to 14 pt.
- Based on feedback from the first issue, I may have misled some of you into thinking we were replacing the *Retiree Times*. Not true. The *Retiree Times* will still be mailed in hard copy three times per year. Of approximately 2,300 retirees, we only have a valid e-mail address for about 500 retirees (we got 99 bounces out of 596 e-mail attempts), so we still need to get some of the information to the other 1,800 retirees for whom we don't have an e-mail address. Recipients of the eNewsletters will just get more information, and quicker.
- The website. In response to your feedback, we created a "guestbook" for chatting on our webpage at <http://sdgealumniassoc.org/id34.html>. After original posts, there has not been any interaction, so I guess that one didn't work, at least not in its present form. We also added a Newsfeed on that page. In addition, we added a *Retiree Times* and eNewsletter archive at <http://sdgealumniassoc.org/id16.html> (you may have noticed the July edition there a week ago) and an archive of all

retirements and deceased employees for which we have records (since 2002) at <http://sdgealumniassoc.org/id36.html>.

Retiree Tips

We'll record these tips on the Alumni website as well. See past Retiree Tips at <http://sdgealumniassoc.org/id29.html>.

Address Changes

On July 24, 2012, Sempra mailed our July 2012 issue of *Retiree Times* to all 2300+ retirees for whom they have a correct mailing address. If you are reading this and didn't get the hard copy issue of *Retiree Times*, there's a great chance you have not updated your address with Sempra. What's more, we cannot update your address with them due to privacy concerns. You must send an address change request to Sempra. You can do so by calling Sempra's Retiree Services Line (866-491-3316). Or you can send us a note requesting the address update to Webmaster@sdgealumniassoc.org and we will forward it to Sempra for you.

Information about Retired and Deceased Retirees (recurring request)

Molly Putz can always use your help. We have difficulty obtaining information about retired and deceased employees. If you have any information, please contact Alice Myers at amollyputz@san.rr.com or VP@sdgealumniassoc.org.

Go Paperless on your SDG&E Bill (Suggestion from SDG&E)

Benefits of going Paperless:

- You'll receive your bill faster and more securely than by U.S. mail
- You'll receive a monthly email notice when your bill is ready to be viewed. You can set up additional email reminders if you want
 - You can access, organize, save and track up to 25 months of bills and account information 24/7 online
 - You have the control of when you want to pay the bill, including up to the due date
- It's the Green thing to do in honor of April being Earth Month

About MyAccount

- MyAccount is another way to help the environment by Going Green and supporting the company's paperless billing goal.

- MyAccount includes access to your past 25 months of energy bills without having to print them out.
- Provides a confidential and personalized view of your energy information/usage.
- In MyAccount, you can sign up to receive notifications for your monthly bill.
- MyAccount is a smart energy solution that will also help you manage your gas and electric appointments from anywhere.

Steps

1. Sign up for My Account ... [Register Now!](#)
 - a. You will need your SDG&E Account number.
2. Select Paperless billing ... [Go Paperless now!](#)

In Closing

We appreciate all the feedback from the first edition of the SDG&E Alumni Association's eNewsletter. We have definitely adjusted. We plan to continue this new communication vehicle that many of you appreciated. We'll keep the format and issue dates flexible, probably no more than once per month. Send your feedback directly to Webmaster@sdgealumniassoc.org or to [any director](#). We always appreciate your feedback. Thanks again for your time and mailbox space.

The SDG&E eNewsletter is sent to all Alumni Association members for whom we have an e-mail address on a flexible schedule as needed, but typically no more than once per month. It is in addition to, and separate from, the *Retiree Times* newsletter, which is mailed in hard copy by Sempra Energy to the addresses on file with them (the Alumni Association is not allowed to share information with Sempra) about three times per year.
Editor: [Jim Teeter](#)